# Hearing Aid Telephone Interconnect System (HATISTM)

PHOENIX MANAGEMENT INC.

Fact Sheet

November 199

### About HATISTM

Thirty million deaf Americans can now hear on the telephone! The HATIS™ system enables those with up to 99% hearing loss use the same communications devices that others take for granted. HATIS™ works directly with a doctor's prescribed hearing aid, because HATIS™ bypasses the telephone receiver. The hearing aid literally becomes the receiver, creating a volume and clarity that far exceeds any other product currently on the market.

A telephone switch (T-Switch) is all that HATISTM requires of a hearing aid. This applies to behind and in the ear types of aids. Not only does HATISTM allow total accessibility to communication avenues that have been previously denied to 11% of America, HATISTM also serves as a major tool in speech therapy for the deaf.

Thousands of hearing disabled individuals who have used HATIS<sup>TM</sup> have made their first cellular or landline telephone call. The majority called and *listened* to their mothers for the very first time. HATIS<sup>TM</sup> applies to both the orally and manually deaf.

HATIS™ meets or exceeds the criteria and mandate requirements under all three federal acts on telecommunications: the Hearing Aid Compatibility Act of 1988, the Telecommunications for the Disabled Act of 1982 and the Americans with Disabilities Act of 1990. The system also meets the hearing accessible requirements for PCS and PCN systems as well.



## About the Company

Phoenix Management, Inc. (PMI) was formed by Jo Waldron, who is 99% deaf and Shirley Crouch in 1987 to develop and market a device that enables the hearing

impaired to use everyday telecommunication devices. HATIS<sup>TM</sup> was born of Jo Waldron's frustration and inability to use telephones and other hearing assistive devices. She, like 30 million others was relegated to using the slow and limited TDD/Relay System. PMI's role is now introducing the HATIS<sup>TM</sup> system to the deaf, the hearing impaired community and the telecommunications industry.

## HATISTM Applications

The possibilities are unlimited in scope. HATIS™ provides the key to the global information highway that is currently expanding every day. The system impacts places of employment, government offices and public access areas. It also works with stereos, radios and television. For the first time hearing disabled Americans will be able to use, the same phones in hotels, airports, restaurants, hospitals, banks, home and everywhere else that the majority of us take for granted. The HATIS™ system allows Americans that have been ignored or denied the opportunity to participate in society equally.

Jo Waldron, 1987 Disabled American for the Nation and member of the President's Committee on the Employment of People with Disabilities states, "One simply cannot understand the value of telecommunication, unless you can't use it."

#### HATIS HISTORY

TIS has been in the development stages for almost the years, and is now a reality. Alexander Graham I had a dream. He wanted to create a communication ice for the deaf due to the fact his wife was deaf. And the telephone was born. However, the telephone ame a device for the hearing and for the most part, and has been totally unusable for the deaf or hard of ring.

Waldron, 1987 Disabled American for the Nation member of the President's Committee on the ployment of People with Disabilities states, "One ply cannot understand the value of telecommunication, unless you can't use it." Out of frustration Joldron, along with Shirley Crouch and Jim Potter, inventor, designed and created HATIS. Waldron, has a 97% hearing loss states, "The HATIS SYSM will redefine what freedom really means to milis of people like me."

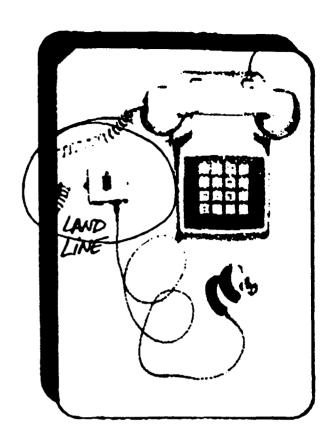
Patent Pending
All Rights Reserved
Trademark

· more information contact your local dealer:

mite:

Phoenix Management, Inc. 5195 Fontaine Blvd. Fountain, CO 80817 719-392-1442 Fax 719-392-0225





## HATIS™ (Hearing Aid Telephone Interconnect System

A REVOLUTIONARY NEW DEVICE
That Aids Those With
Hearing Loss

. HATIS

Will enable the deaf/hard of hearing to utili

Telephones, Cellular Phones, PCS

Systems and Pay Phones



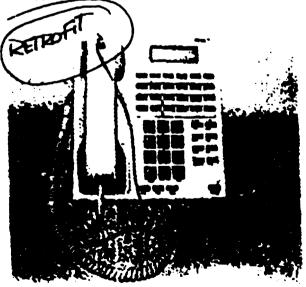
E HATIS SYSTEM works with any hearing aid has a Telephone Switch (T-switch). This is for in ear and behind the car as well.



TIS provides accessible telecommunication here in United States and beyond for millions of hearing bled who for the most part have been denied the venience and in some cases the life saving benefits.

E UE SOLS PITALS ING OUT TAURANTS ORTS	RETAIL STORES RANKS PHARMACIES HEALTH CARE PROVIDERS THEATERS LIBRARIES LEGAL OFFICES ETC.	ZOOS/MUSEUMS RECREATIONAL FACILITIES EMERGENCY CALL CENTERS CONVENTION CENTERS DAY CARE CENTERS GAS STATIONS INSURANCE FIRMS ETC.
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E HATIS SYSTEM can be retrofitted with the is receptacle on home or office phones, and pay nes for accessibility under the Federal Acts on ecommunications.



## HATIS IS STATIONARY OR COMPLETEL MOBILE

Will redefine the business/employment environm as it will allow ADA (Americans with Disabilities At compliance in regards to all public facilities, servibenefits and job accommodations and promotions.

The HATIS System will help meet the ADA requirements in a most economical manner and will per people with hearing disabilities to communicate whever and wherever they so desire.

HATIS, a product designed by the deaf for the der registered by FCC # and is Patent Pending.



FCC Registration # 2T3USA-75630-KX-N.

HATIS SYSTEMS currently work with most stere cassette players, video game systems, computers, tele sions and even more will be available in the future!



## INSTRUCTIONS FOR HATIS SYSTEM USAGE.

#### HATIS LANDLINE SYSTEM:

HATIS will not work with a volume control handset receiver. You must have a regular phone handset to use.

The first thing that needs to be done is to unplug the phone receiver (handset) cord from the base of the phone (not from the handset end). This cord needs to be plugged into the HATIS Landline Unit (the box), then plug the short cord on the HATIS Landline Unit into the base unit of the phone (where the receiver cord was disconnected).

Insert the 2 pin plug into the receptacle on the end of the "T-Couplier" (ear hook), then position the T-Couplier behind the ear with the hook over the top of the ear to hold it in place. This is the case whether the hearing aid be a behind-the-ear aid or an in-the-ear aid.

NOTE: There may be a slight difference in the volume level if the T-Couplier is on one side of the aid versus the other.

A shift in the position of the T-Couplier relative to the aid may also affect the volume. Experiment with the position until your level of comfort and volume is reached, i.e. couplier between the head and the hearing aid, or between the hearing aid and the ear, with ITE aids, just hang couplier on ear like a BTE.

Now, connect the cable plug of HATIS into the HATIS Landline Unit, place the phone-aid switch on the unit to "aid". Switch back to "phone" position for a hearing person.



The hearing aid must be switched to the "T" (telephone) level, adjust the volume upwards (as you have changed frequencies) and you are now ready to use HATIS.

Do Not hold the receiver over the hearing aid, as it will cause feedback. Even though HATIS now makes the hearing aid the phone receiver, you will still need to speak directly into the mouthpiece of the phone.

NOTE: HATIS will not work with cordless phones, nor will it work with Princess or trimline phones (phones with the dialing mechanism in the handset). These phones

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can be retrofitted by PMI to accept the HATIS System. Same applies on the ROLM phone systems.

## HATIS CELLULAR SYSTEMS:

Connect the T-Couplier as described above.

Connect the HATIS cable plug to the cellular phone adaptor plug, and plug into either the bottorn or side of your phone, depending on what type of phone you have.

Follow as stated above regarding the T-Couplier placement and the T-Switch on the hearing aid. If you have a HATIS cellular hands-free system, just plug into the headphone jack on the phone. Speak into the microphone of the HATIS system, not the phone

Follow your cellular phone manufacturer's instructions for operating the phone.

Again, speak into the mouthpiece of the phone, and remember your hearing aid is now the phone receiver of sound.

For a hearing person to use your cellular phone, simply unplug HATIS from the cellular phone.

For retrofitting of any phones, please contact Phoenix Management, Inc.

### HATIS RETROFIT UNIT/COMPUTER, STEREO, ETC.

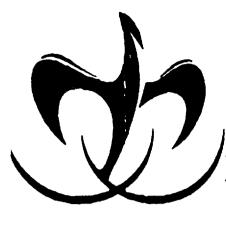
Connect the T-Couplier as described above.

Connect the HATIS cable plug to the audio output plug on your Multi-Media Computer System (may be in the CD-ROM part or the speakers), or your cassette/radio player or your stereo, or your television, or just about anything with a standard headphone jack!

Follow as stated above regarding the T-Couplier placement and the T-Switch on the hearing aid.

Follow your manufacturer's instructions for operating the electronic equipment that you are using. For a hearing person to use the electronic equipment, simply unplug HATIS from the equipment.

For retrofitting of any landline phones, with the audio output plug, just contact us! ENJOY YOUR ADVENTURE INTO THE HEARING WOD! O!!



**EFFECTIVE DATE: 25 JAN 95** 

## Phoenix Management, Inc.

### HATIS ACCESSIBLE PRODUCT APPLICATIONS:

(HATIS Part Number Listing.)

#### **CELLULAR PHONES:**

Transportable Phones: ALL: Need HATIS retrofit unit/system. (RS-1)

Mobile (Automotive) phones: ALL: Need HATIS retrofit unit/system, (RS-2)

Cellular (HandHeld) Software Retrofit: Need HATIS retrofit unit/system. (SRS-1)

Hand Held Cellular:

AT & T 3850: HATIS adapter/system. (A3850C-1)/AT&T 3625 (Hates HAUGE-FEEE SUSTEM)

NOKIA 3840: HATIS adapter/system. (N3840C-1) / Tigitsu (NEW) (Horas Hours - Tieze System)

NOKIA 232: HATIS adapter/system. (N232C-1) / Beicssel Actime Chies Huss-fu System

NOKIA 121: HATIS adapter/system. (N121C-1) / Audiovax MVX-125 CHATES Physical System Technophone PC 515: HATIS adapter/system. (TPC515C-1)/Audiovax-MVX-150/Hoss House-faux-Si

OVI Modele: 4436 4436 4466 4460; WATIS Woods for sintem (04436UC 4)

OKI Models:1125,1135,1145,1150: HATIS Hands-free system. (01125HC-1)

(O1135HC-1) (O1145HC-1) (O1150HC-1)

Ericsson/GE AH 97: HATIS adapter/system. (EAH97C-1)

Ericsson DH 198 (Digital): HATIS adapter/system. (EDH196C-1)

Panasonic 6000 & 9000 Series: HATIS adapter/system. (P6000C-1) (P9000C-1)

Motorola Elite: HATIS Hands-Free system. ON HOLD.

Motorola Flip Phones: HATIS adapter/system. ON HOLD.

#### TWO-WAY RADIO SYSTEMS:

Motorola Visar: HATIS 2-way system. (MTWO-1)

#### LANDLINE TELEPHONES:

Regular telephones: HATIS Landline unit/system OR retrofit unit/system on handset.

(LL-1 or RS-3)

Office telephone systems: HATIS Landline unit/system OR retrofit unit/system on

handset. (LL-1 or RS-4)

(Some Key telephone systems require a HATIS retrofit unit/system for the individual phone).

#### CORDLESS LANDLINE PHONES:

ALL: HATIS retrofit unit/system. (LCRS-1)

#### **PUBLIC PAY TELEPHONES:**

ALL: HATIS retrofit unit/system. (RS-5)

#### PLANTRONICS LANDLINE HEADSET SYSTEMS:

SHS1782-11: +visually impaired layout: HATIS splitter/system. (PRS-1)

SMH1783-11: +visually impaired layout: HATIS splitter/system (PRS-2)

SSP1085-01: standard: HATIS splitter/system. (PRS-3)

SHS1761-11: Northern Telecom 2250 consoles: HATIS splitter/system.(PRS-4)

SHS1761-12: Northern Telecom 2250 consoles: HATIS splitter/system.(PRS-5)

SOH1847-11: Compuset II-compatible wlany H-series top; HATIS

splitter/system.(PRS-6)

SHS1720-01: Clearcom and RTS Intercom sets: HATIS splitter/system. (PRS-7)

SHS1720-12: Clearcom and RTS Intercom sets: HATIS splitter/system.(PRS-8)

Unamplified Receiver Headsets: Startel ACD, Motorola 4-wire dispatch console:

HATIS splitter/system. (PRS-9)

#### **CD-ROM COMPUTER SYSTEMS:**

ALL CD-ROM (Multi-Media) computer systems and lap top versions: HATIS system. (RS-6)

CD VIDEO GAME SYSTEMS:

ALL: Including Sega CD and 3DO: HATIS system. (RS-7)

TELEVISION'S, RADIO'S, CD OR CASSETTE PLAYER'S, STEREO'S.

WALKMAN'S, FAX MACHINES, ETC:

ANY: with standard headphone jack: HATIS system. (RS-8)

#### **ASSISTIVE LISTENING SYSTEMS:**

Phonic Ear Systems: HATIS system. (RS-9)
Walker Pocket Talker: HATIS system. (RS-10)

FM Systems: HATIS system.(RS-11)

PACE Livironmental system w/9,000 MHZ: HATIS system. TO BE ANNOUNCED



## HATIS WARRANTEE AND PRODUCT LIFE INFORMATION

WARRANTY: We will guarantee that the system be free of defects in material and workmanship for a period of one year from date of purchase or we will replace the system at no cost to the individual.

REPAIR COSTS AND REPAIR PROCEDURES: In regards to repair costs, we are trying for the \$19.95, plus shipping and handling of \$4.50, to cover all repairs for damage to the system. The procedure is simply return the system, with a check or money order for \$24.45, to Phoenix Management, Inc., and tell us what is wrong, then we will have it taken care of, and ship it back to the individual.

LIFE EXPECTANCY INFORMATION: HATIS is new, we have no mortality rates available We do use such upgraded materials, that the quality is excellent. For example, the landline unit switch is good for over a half a million uses.

It is the intent and practice to provide the highest quality product we can, as we do have the sensitivity to recognize that HATIS needs to work, when the person who is deaf or hard of hearing needs to use it.

## HATIS PRICING JANUARY 25, 1995

PART #	HATIS PRODUCT	DESCRIPTION	COST EACH	S & H EACH	QUANTITY	TOTAL PRICE
RS-1	Cell, Trans. Retro. Unit Cell, Trans. Retro. System	Jack & Installation Cable Assembly & Coupler	\$28.00 \$26.45	\$4.50 \$4.50		
R8-2	Cell, Mobile Retro, Unit Cell, Mobile Retro, System	Jack & Installation Cable Assemb, & Coupler	\$28.00 \$26.45	\$4.50 \$4.50		
SRS-1	Cell, Software Retro, Unit Cell, Software Retro, System	Software Option Installed Adap, Cable Assa. & Opir.	\$28.00 \$26,45	\$4.50 \$4.50		
A3650C-1	AT&T 3850 Cell. System	Adap, Cable Asse. & Cpir.	\$92.45	\$4.50		
N3840C-1	Nokia 3840 Cell. System	Adap, Cable Asse. & Cpir.	\$92.45	\$4.50		
N232C-1	Nokia 232 Cell, System	Adap, Cable Asse. & Cpir.	\$92.45	\$4.50		
N121C-1	Nokia 121 Cell, System	Adap, Cable Asse. & Cptr.	\$92.45	\$4.50		
TPC515C-1	Technophone PC515 Cel. Sy.	Adap, Cable Assa, & Cplr.	\$92.45	\$4.50		
O1125HC-1	OKI 1125 Cell. System	Hands Free Cable & Cpir.	\$92.45	\$4.50		
O1135HC-1	OKI 1135 Cell, System	Hands Free Cable & Cpir.	\$92.45	\$4.50		
O1145HC-1	OKI 1145 Cell. System	Hands Free Cable & Cpir.	\$92.45	\$4,50		
O1150HC-1	OKI 1150 Cell. System	Hands Free Cable & Cpir.	\$92.45	\$4.50		
EAH97C-1	Ericsson AH 97 Cell, System	Adap, Cable Asse. & Cptr.	\$92.45	\$4.50		
EDH198C-1	Ericsson DH 198 Cell, Sys.	Adap, Cable Asse. & Cplr.	\$92.45	\$4,50		
<b>P6</b> 000C-1	Panasonic 6000 Cell, System	Adap, Cable Asse. & Cplr.	\$92.45	\$4.50		
<b>9000C-1</b>	Panasonic 9000 Cell, System	Adap, Cable Assa, & Cpir.	\$92.45	\$4,50		
MTWO-1	Motorola 2 Way Radio Sys.	Cable Assembly & Coupler	\$92.45	\$4.50		
L-1	Landline System	Cable Assembly & Coupler	\$79.66	\$4.50		

RS-3	Landline Retrofit Unit Landline Retrofit System	Jack & Installation Cable Assembly & Coupler	\$28.00 \$26.45	\$4.50 \$4.50		
RS-4	Landline Office Retro. Sys. Landline Office Retro. Sys.	Jack & Installation Cable Assembly & Coupler	\$28.00 \$26.45	\$4.50 \$4.50		
LCRS-1	Cordiess Retrofit Unit Cordiess Retrofit System	Jack & Installation Cable Assembly & Coupler	\$28.00 \$26.45	\$4,50 \$4.50	·	
RS-6	Pay Phone Retrofit Unit Pay Phone Retrofit System	Jack & Installation Cable Assembly & Coupler	\$28.00 \$26.45	\$4.50 \$4.50		
PRS-1	Plantronica SHS1782-11 Sys.	Cable Assembly & Coupler	\$26,45	\$4.50		
PRS-2	Plantronics SMH1783-11 Sys	Cable Assembly & Coupler	\$26,45	\$4.50		
PRS-3	Plantronics SSP1085-01 Sys.	Cable Assembly & Coupler	\$26,45	\$4.50		
PRS-4	Plantronics SHS1761-11 Sys.	Cable Assembly & Coupler	\$26.45	\$4.50		
PRS-5	Plantronics SHS1761-12 Sys.	Cable Assembly & Coupler	\$26.45	\$4.50		
PRS-6	Plantronics SOH1847-11 Sys.	Cable Assembly & Coupler	\$26,45	\$4,50		
PRS-7	Plantronics SHS1720-01 Sys.	Cable Assembly & Coupler	\$26.45	\$4.50		
PRS-8	Plantronics SHS1720-12 Sys.	Cable Assembly & Coupler	\$26.45	\$4,50		
PRS-9	Plantronics Unamplified Sys.	Cable Assembly & Coupler	\$26.45	\$4,50		
<b>35-6</b>	Computer System	Cable Assembly & Coupler	\$26.45	\$4.50		
<b>8</b> -7	CD, Video Game System	Cable Assembly & Coupler	\$26.45	\$4,50		
8-8	Electronics System	Cable Assembly & Coupler	\$26.45	\$4.50		
<b>S</b> -9	Phonic Ear System	Cable Assembly & Coupler	\$26,45	\$4,50		
<b>18</b> -10	Walker Pocket Talker System	Cable Assembly & Coupler	\$26.45	\$4,50		
S-11	FM System	Cable Assembly & Coupler	\$26.45	\$4,50		

	Phone	Fax	
	City, State, Zip Code		
	Meifing Address		
	Company		
(PLEASE PRINT)	Neme/Title		
HIP HATIS PRODUCTS	TO:		
•	FAX: 719-392-0225		•
5195 Fontaine Blvd Fountain, CO 80817	-		
Phoenix Manageme			
NRECT PURCHASE ORD	DERS AND PAYMENTS T	O:	
		ne full amount of each order due with po	
CORPORATE: 509	% of each order is due upo	on placing order and balance due date	of delivery.
PAYMENT TERMS:			

AUTHORIZED BY:
Purchaser

#### CERTIFICATE OF SERVICE

I, M. Jeanette Couch, hereby certify that I have, this 17th day of July, 1995, served a copy of the foregoing "Comments of BellSouth," by First-Class United States Mail, postage pre-paid to the following:

Frederick H. Graefe
Michael C. Ruger
Deena M. Umbarger
Baker & Hostetler
Suite 1100
1050 Connecticut Avenue, N.W.
Washington, D.C. 20036

M/Jeanette Couch